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Preface

In the presented monograph selected important problems related to the perception of crisis situations are considered. These issues are important, as in recent years we have experienced numerous crisis situations in Poland. They have spread over the entire economy, affecting all entities within it. The importance of research on all crisis aspects is due to the fact that it disturbs the equilibrium state and negatively influences the level of safety of both people and the environment. That is why actions to minimize threats are important. These activities aim at the reconstruction of the environment, in the context of perceived economic and social relations, also with considerable support from various stakeholders.

This monograph contains research on ways in which various crisis situations are perceived, and includes also the discussion of undertaken attempts to minimize their effects. It has been written by the employees of the WSB Merito University in Wrocław. The idea to present such choice of topics was to accentuate how different can be the reactions of market entities to the symptoms of crisis. Quite often they may be not obvious and lead to undesirable behaviours.

In the first chapter its author (T. Gospodarek) describes market behaviour patterns under the conditions of micro-macro imbalance. Basic definition of crisis situation is presented, and the ways to optimize the organization's market activities in crisis conditions. The author emphasizes the importance of knowledge and key competences in this aspect.

In the next part (written by A. Styś) are discussed the results of direct research on the perception of crisis situations by enterprises, and the nature of actions undertaken to minimize threats. A list of detailed expectations is presented, what indicates the need to appoint some entities that can offer support for appropriate activities.

Third part (authors K. Łobos and R. Majkut) involves the diagnosis of the state of relationships inside the organization. They can vary – from the dominance of oppression to some symbolic power. The authors point out that diversified management processes are of a social nature, thus perceive them in the perspective of ethics, morality and respect for other people. Lack of recognition of these values can be the cause of the crisis in the relations of employees with management staff. Any crisis situation can significantly affect this perception, so increased care would be needed.

In the next part of monograph (written by J. Tomaszewski) the role of higher education in overcoming crisis situations has been highlighted. The author analyses here the achievements of a number of universities from several selected countries in terms of their efficiency and quality, indicating the specificity of competences expected on the market.

He argues that they must be related to the internationalization process – which will help overcome crises.

A curious form of reaction to crisis situations is cryptojacking. As the author (T. Hetmańczuk) explains, this is a cybercrime associated with mining of cryptocurrency. It involves the illegal takeover of computing power of computer hardware and its involvement in the mining of new mineable cryptocurrency blocks. Malicious software in the operating system works in the background of operations performed by the computer, without the user's knowledge and consent. The author's considerations show that the dynamic process of developing information technology, in addition to undoubted positives, can also bring considerable negative effects.

The authors express hope that the content presented in the monograph will enrich readers' knowledge about crisis situations and ways of counteracting their effects.

Aniela Styś

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